

Online banking is changing with a new updated look coming soon. We've made these changes to make it easier for you to navigate through the system and easily find those items you use most often.

While the look and navigation have changed, the functions themselves work just as they do today. In addition to an updated look, the three major changes are Navigation and two new pages - Overview page and Self Service page. The following describes these three major changes.

Navigation is now at the top of each page using tabs and sub-menus. You will see the same items under Banking and Bill Pay that you do today.

Account	Type	Actual	Available
JOHN'S CHECKING	Checking	\$ 6,336.96	\$ 6,331.96
SUE'S CHECKING	Checking	\$ 999,974.93	\$ 999,969.93
	Checking		\$ 111,418.70

The Overview page is a new page that allows access to the majority of the information and functions that you need. This page is only a summary of your information. You can access all of your information by clicking on the tabs or one of the various links provided on the Overview page.

The Overview page will be the first page displayed when you first access online banking. If you do not want the Overview page as your start page, you can easily change it back to the start page you had previously by accessing user preferences.

You can view Balances for up to 5 accounts. User Preferences allows you to change which ones you see on the Overview page. You can click on the account to see history for that account or you can click on the View All Accounts link to see a list of all of your accounts.

The screenshot shows the 'Overview' page of an online banking interface. At the top right, there are links for 'CONTACT US | HELP | EXIT'. Below this are navigation tabs: 'Overview' (selected), 'Banking', 'Bill Payment', and 'Self Service'. The main content area is divided into several sections:

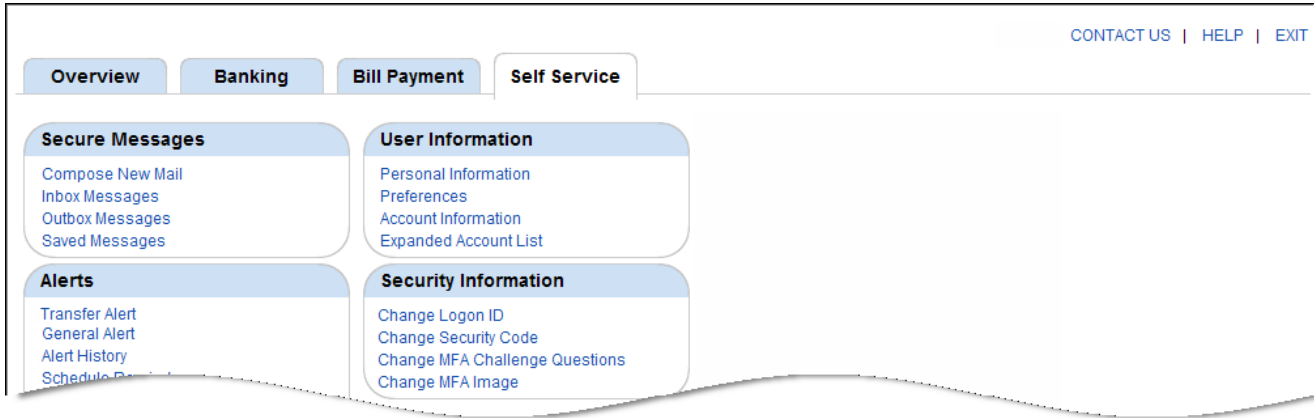
- Account Balance:** A table showing balances for five accounts: JOHN'S CHECKING, SUE'S CHECKING, MORTGAGE LOAN, LOAN, and SAVINGS. Each row lists 'Actual' and 'Available' amounts. A 'View All Accounts' link is at the bottom right.
- Alerts & Notices:** Contains a notice about a system upgrade, 'Final Payment', and 'Rescheduled Transfer'. It includes links for 'View All Inbox Messages' and 'View All Alert History'.
- History - JOHN'S CHECKING:** A table of recent transactions with columns for Date, Description, and Amount. A 'View All History' link is at the bottom right.
- Quick Transfer:** A form with 'From' and 'To' dropdown menus (both set to 'Not Set') and an 'Amount' input field. A 'Transfer' button is at the bottom.
- Scheduled Payments:** A table of upcoming payments to SPRINT, AT & T, MORTGAGE, and ABC COMPANY. It includes a 'Schedule a Payment' link and a 'View All Payments' link.
- Scheduled Transfers:** A table of transfers between JOHN'S CHECKING, SUE'S CHECKING, and SAVINGS. It includes a 'Schedule a Transfer' link and a 'View All Transfers' link.

Callouts from the text blocks point to these sections: one to the Account Balance table, one to the Alerts & Notices section, one to the Quick Transfer form, and one to the History - JOHN'S CHECKING table.


Links are provided that allow you one click access to additional functions.

On the Overview you can view your most recent history transactions for a selected account. User preferences allows you to change which account you see.

The new Self Service page is where you will find access to many of the additional items such as email messages, alerts and user preferences. These are all items that you previously accessed from the left menu.



## Frequently Asked Questions

- Q. How can I choose which accounts display on my Overview page?
- A. Click on the Self Service tab and then select Preferences. Select one account for the History and select up to five accounts for the balances.
- Q. What happen to the Loan Payment option?
- A. The Loan Payment, Transfer Funds and Loan Advance transfers are now performed from the same page accessed by selecting Transfer Funds from the top menu on the Banking Tab.
- Q. How do I change my start page?
- A. Click on the Self Service tab and then select Preferences . Select the page you wish to see first from the Default Start Page drop down list.
- Q. What happened to the Export option that was previously on the left navigation menu?
- A. Export is now done using Export links on the History, Scheduled Payments, Scheduled Transfers and Transfer History pages.
- Q. What does the symbol mean that I sometimes see next to a scheduled payment or scheduled transfer?
- A. The  icon indicates the transaction is a recurring transaction.
- Q. What is staying the same?
- A. While the links may have moved around a bit to accommodate the new improved navigation, you will still have access to the same online banking features and they will function the same as they do today. For example, you will still be able to:
- Logon with the same password
  - View Account Summary
  - Perform transfers between accounts
  - Pay Bills – merchants will not need to be reentered
  - View Scheduled Payments and Payment History